



# NEWS RELEASE

## **BOWLING GREEN MUNICIPAL UTILITIES**

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FOR IMMEDIATE RELEASE

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### **BE AWARE OF SCAMS**

(Bowling Green, Ky.) BGMU has received phone calls from customers regarding a phone scam. Claiming to be utility representatives, scammers are telling customers their bills are overdue and need to be paid immediately to avoid disconnection. They are typically requesting payment via money orders and wire transfers and are now more threatening in nature.

BGMU bills, late notices and disconnection information are relayed to customers via the U.S. postal service. If you are contacted by phone and question the validity of the person with whom you are speaking, please call our office after the conversation. Also remember that we do not accept wire transfers. If you have any questions regarding your account or encounter suspicious activities, please contact us at 270-782-1200 from 8:00 am until 4:30 pm Monday through Friday.

#### **About BGMU**

*Bowling Green Municipal Utilities provides electricity, water, wastewater services and high speed commercial data services to the Bowling Green area. The utility serves approximately 29,000 electric customers, 20,000 water/wastewater customers and 550 commercial fiber customers.*

*For more information, please visit our website, [www.bgmu.com](http://www.bgmu.com).*

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